

# Questions to discuss as a team

to help improve communication between shift teams, to identify areas for improvement, to identify processes that have worked well and flag up required support for the team.

## Start of the shift

1. How is everyone **today**?
2. What did we learn **from the last shift** that **this shift** will need to know about?
3. Let's take note of what we learn today that will be useful for **tomorrow**?
4. What do we need to escalate for further support **today and in the future**?
5. What do we need to **share more widely** than our team?

## End of the shift

1. How is everyone **today**?
2. What did we learn **today** that will be useful for the **next shift** to know about?
3. What did we learn today that we will take forward for **tomorrow**?
4. What do we need to escalate for further support **in the future**?
5. What do we need to **share more widely** than our team?