

How to achieve contextualised care: Insights from the veterinary sector and pet owners

Appendix: National Forum on Contextualised Care – Shaping the Strategy (agenda)

Time	Duration	Activity
Session one: Background and stimulus		
10.00 – 10.10	10 mins	Welcome and introduction. Katie Mantell, RCVS Knowledge CEO, will welcome you to the event.
10.10 – 10.55	45 mins	Panel discussion. Amanda Boag, RCVS Knowledge Chair of Trustees, will introduce our panellists and host the discussion.
10.55 – 11.15	20 mins	Contextualised care: the research. Sally Everitt, RCVS Knowledge Clinical Lead, and Andréa Taylor from Kaleidoscope Health & Care.
Tea and coffee		
Session two: Defining the problem		
11.35 – 12.35	60 mins	First round of table discussions. What are the problems that contextualised care is trying to fix? How will we know when we are doing contextualised care well?
12.35 – 1.05	30 mins	Plenary feedback session
Lunch		
Session three: Barriers and facilitators		
1.45 – 2.45	60 mins	Second round of table discussions. What is getting in the way of practising contextualised care? What would help us deliver contextualised care better?
Tea and coffee		
Session four: Feedback		
3.10 – 3.50	40 mins	Plenary feedback session
3.50 – 4.00	10 mins	Wrap up



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This appendix relates to the following report:

Doorly, A., Everitt, S., Mantell, K., Cropley, K., Osterberg, A., Taylor, A. (2025). *How to achieve contextualised care: Insights from the veterinary sector and pet owners*. [Online]. RCVS Knowledge. Available at: <https://www.rcvsknowledge.org/cc-report>